

Disability care

NDIS Fees

As a not-for-profit organisation, we exist to support people to achieve their goals and live their best lives.

Our fees are set according to the prices outlined in the latest version of National Disability Insurance Agency's NDIS Pricing Arrangements and Price Limits 2025-2026. To view the full Price Guide visit:

<https://www.ndis.gov.au/providers/pricing-arrangements>

The fees below apply to clients who have an NDIS plan.

Hourly rate	INDIVIDUAL SUPPORT IN THE HOME OR IN THE COMMUNITY	
	INTENSITY OF SUPPORTS	
	Standard	High Intensity
Weekday	\$70.23	\$75.98
Weekday evening	\$77.38	\$83.72
Weekday night	\$78.81	\$85.27
Saturday	\$98.83	\$106.93
Sunday	\$127.43	\$137.87
Public holiday	\$156.03	\$168.81

Hourly rate	GROUP SUPPORTS					
	INTENSITY OF SUPPORTS					
	Standard					High Intensity
	1 worker - 1 client	1 worker - 2 clients	1 worker - 3 clients	1 worker - 4 clients	2 workers - 3 clients	1 worker - 1 client
Weekday	\$70.23	\$35.11	\$23.41	\$17.55	\$46.82	\$75.98
Weekday afternoon/evening	\$77.38	\$38.69	\$25.79	\$19.34	\$51.58	\$83.72
Saturday	\$98.83	\$49.41	\$32.94	\$24.70	\$65.88	\$106.93
Sunday	\$127.43	\$63.71	\$42.47	\$31.85	\$84.95	\$137.87
Public holiday	\$156.03	\$78.01	\$52.01	\$39.00	\$104.02	\$168.81

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CAPITAL COST PER HOUR FOR EACH HOUR OF SUPPORT DELIVERED IN A CENTRE

Hourly rate	Capital Cost Support in a Centre
Weekday	\$2.59
Weekday afternoon/evening	\$2.59
Saturday	\$2.59
Sunday	\$2.59
Public holiday	\$2.59

NIGHT-TIME SLEEPOVER SUPPORT**In-home over night support - 10pm to 6am**

1 worker - 1 client	\$297.60
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SHORT-TERM ACCOMMODATION

Daily rate	1 worker - 1 client	1 worker - 2 clients	1 worker - 3 clients	1 worker - 4 clients
Weekday	\$2,178.57	\$1,198.69	\$872.06	\$708.75
Saturday	\$2,785.13	\$1,501.97	\$1,074.25	\$860.39
Sunday	\$3,527.69	\$1,873.25	\$1,321.77	\$1,046.03
Public holiday	\$4,270.25	\$2,244.53	\$1,569.29	\$1,231.67

MEDIUM TERM ACCOMMODATION (MTA)

Cost per day	\$155.68
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SPECIALIST SUPPORT**Hourly rates**

Specialist Behavioural Intervention Support	\$232.99
Behaviour support - behaviour management plan	\$232.99
Psychology - Assessment, Recommendation, Therapy or Training	\$232.99
Other Therapy - Assessment, Recommendation, Therapy or Training	\$193.99

SUPPORTED INDEPENDENT LIVING

Please contact Centacare for a quote.

ESTABLISHMENT FEES

Establishment fee (Initial client set-up and support to implement first NDIS plan)	\$702.30
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UNPLANNED SHARED SUPPORTS IN SPECIALIST DISABILITY ACCOMMODATION (SDA)

Weekly rates

Unplanned supports of up to 2.5 hours per day in SDA	\$1,542.71
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Notes

The above fees exclude GST. Please note that GST is not charged if the contract/agreement to provide services is with the client/individual receiving the services, otherwise GST will be charged.

Minimum shift charges may apply, as well as minimum hours of support for certain services which will be specified in your schedule of supports.

Prices are generally calculated on an hourly rate, with the exception of Short-Term Accommodation which is a minimum 24 hour charge and establishment fees which are a one-off payment.

Price varies based on time of day and day of week.

- Weekday is defined as Monday – Friday 6:00am – 8:00pm.
- Weekday Afternoon and Evening is defined as Monday – Friday 8:00pm – 12:00am.
- Weekday Night is defined as Monday – Friday commencing at or before midnight and finishing after midnight, or support commencing before 6:00am.
- If a support to a participant does not meet one of the above criteria, then it needs to be billed as two or more separate supports. An exception to this general rule occurs when a particular support crosses a shift boundary and the same worker delivers the entire support. In this case the higher of the relevant price limit applies to the entire support.
- Saturdays, Sundays and Public Holidays there is only one hourly rate for services from 6.00am- 12.00am.
- Night- time Sleepover Support is any support delivered on weekdays, Saturdays, Sundays or Public Holidays that commences before midnight and finishes after midnight the next day, is for a continuous period of eight hours or more, and the worker is allowed to sleep when they are not providing support. This support includes up to two hours of active supports for the duration of the period. Centacare will claim for a third or additional active hours at Saturday rates on weekdays, or at applicable rates on Saturday, Sunday or Public Holidays.

A cancellation fee may apply if you cancel a service with less than 7 business days' notice for services booked up to \$1,000.

Where applicable, prices include the Temporary Transformation Payment (TTP). This payment is designed to assist providers who meet specific criteria, to transform their business operations to respond to the needs of clients and help them achieve their goals in line with the new NDIS framework. Centacare is a registered NDIS Provider and meets the requirements to charge the TTP rate.

Intensity of support is based on the support needs of the client with respect to the skills and experience required by a support worker or other staff member to deliver the support. For example, this may include managing challenging behaviours or providing complex medical support. There are different price limits depending on the level of intensity.

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